

Dr M Lohor Dr M Ratcliffe Dr S Sawhney

DECEMBER 2023 STATISTICS

Total Registered Patients	20,775 46 (20,821)	8,219 1,702 (9,921) Appointments - Total
Newly Registered Patients	71 56 (127)	Appointments – DNA (DID NOT ATTEND)
Deductions	111 ↓5 (116)	Time Wasted - In DNA's (Hours)
Births Last Month	9 ↓ 3 (12)	£8,760 ↓£2,850(£11,610) Cost to NHS for time wasted
Prescriptions Issued (Not Individual Items)	16,054 1002 (17,056)	5,421 1,109 (6,530)
New Patient Referrals (Outbound)	546 ↓244 (790)	Average Call Length 3 Mins 06Sec
Fit / Sick Notes (Med3) issued	321 ↓84 (405)	Z80Hrs 05Mins Total Talk Time (Inbound calls)
Letters Processed	7,187 2,020 (9,207)	



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NOVEMBER 2023 STATISTICS

	0,821 10 (20,811)	9,921 J 3,623 (13,544)
Newly Registered Patients	127 ↓ 3 (130)	Appointments – DNA (DID NOT ATTEND)
Deductions	116 ↓4 (120)	Time Wasted – In DNA's (Hours)
Births Last Month	12 ↓ 9 (21)	€ £11,610 ↓£5,430(£17,040)
Prescriptions Issued (Not Individual Items)	7,056 ↓629 (17,685)	6,530 1 392 (6,922)
New Patient Referrals (Outbound)	790 134 (656)	Average Call Length 3 Mins 02Sec
Fit / Sick Notes (Med3) issued	405 ↑33 (372)	State State <th< th=""></th<>
Letters Processed	9,207 ↑ ^{750 (8,457)}	



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OCTOBER 2023 STATISTICS

Total Registered Patients	20,811 ↓ ³ (20,814)	13,544 15,040 (8,504) Appointments - Total
Newly Registered Patients	130 ↓7 (137)	Appointments - DNA (DID NOT ATTEND) 568
Deductions	120 ↓10 (130)	Time Wasted – In DNA's (Hours) 93.5 hrs 03.5 hrs 093.5 hrs
Births Last Month	21 ^{↑7 (14)}	€ £17,040 Cost to NHS for time wasted
Prescriptions Issued (Not Individual Items)	17,685 ^{↑ 494} ^(17,191)	6,922 1 nbound phone calls
New Patient Referrals (Outbound)	656	Average Call Length Average Call Length Average Call Length
Fit / Sick Notes (Med3) issued	372 ↑ 37 (335)	Solution Solution Total Talk Time (Inbound calls) \$0Hrs 01Mins (301Hrs 51Mins)
Letters Processed	8,457 ↑ ^{705 (7,752)}	



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SEPTEMBER 2023 STATISTICS

Total Registered Patients	20,814 ^{↑ 7 (20,807)}	Appointments - Total 8,504
Newly Registered Patients	137 ↑7 (130)	Appointments – DNA (DID NOT ATTEND)
Deductions	130 ^{↑4 (126)}	Time Wasted - In DNA's (Hours)
Births Last Month	14 (14)	€ £8,190 ↓ £90(£8,280)
Prescriptions Issued (Not Individual Items)	17,191 ↓ 66 (17,257)	(6,586) ↑(6,489) 100000 phone calls
New Patient Referrals (Outbound)	721 ↑ 59 (662)	Average Call Length 2 Mins 45Sec
Fit / Sick Notes (Med3) issued	335 1 40 (295)	Total Talk Time (Inbound calls)
Letters Processed	7,752 (640 (8,392)	



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AUGUST 2023 STATISTICS

Total Registered Patients	20,807 1 8 (20,799)	8,683 1262 (8,421)
Newly Registered Patients	130 1 (129)	276 28 (302) Appointments - DNA (DID NOT ATTEND)
Deductions	126 ^{35 (91)}	Time Wasted - In DNA's (Hourn)
Bitte Last Month	14 ↓ 1 (15)	€ £8,280 ↓£780 (£9,060)
Prescriptions Issued (Not Individual Items)	17,257 ↓ 333 (17,590)	6,489 145 (6,344)
New Patient Referrals (Outbound)	662 ↓ ^{43 (705)}	Average Call Length 2 Mins 44Sec
Fit / Sick Notes (Med3) issued	295 ↓48 (343)	Total Talk Time (inbound calls)
Letters Processed	8,392 ^{(1,214 (7,178)}	



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JULY 2023 STATISTICS

Total Registered Patients	20,799 1 39 (20,760)	Appointments - Total
Newly Registered Patients	129 13 (142)	302 Appointments - DNA (DID NOT ATTEND)
Deductions	91 ↓ 26 (117)	Time Wated - In DNA's (Hours)
Births Last Month	15 ↓ 4 (19)	£9,060 £600 (£8,460) Cost to NHS for time wasted
Prescriptions Issued (Not Individual Items)	17,590	6,344
New Patient Referals (Outbound)	705 ↓ 198 (903)	3 Mins 1 Sec
Fit / Sick Notes (Med3) issued	343 ↓ 21 (364)	318hrs 57 mins
Letters Processed	7,178 ↓894 (8,072)	