



We care about your health but it is your responsibility

Inspire Health Patient Participation Group

ACTION PLAN 2020

## Action

At the inaugural meeting of Inspire Health PPG on the 7 November 2019 the following 4 action areas were agreed for the 12-month action plan:

- 1 Improve communication with patients, to include a newsletter, PPG website, TV screens in the surgery reception areas, and patients' use of online services.
- 2 Achieve full 'dementia friendly' accreditation for the 3 Practices.
- 3 Ensure all patients are able to access quality health care, with special regard for the disadvantaged and people with a disability.
- 4 Diabetes management.